

Certificate of Course Completion

Veeny Ree Mae Bautista

has successfully achieved student level credential for completing the Operating Systems Support course.

The student was able to proficiently:

- *Assist users in resolving Windows operating system issues*
- *Assist users in resolving Linux and macOS operating system issues*
- *Assist users in resolving mobile device issues*
- *Describe virtualization and cloud terminology*
- *Assist users in resolving common application issues*



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Lynn Bloomer

Lynn Bloomer
Director, Cisco Networking Academy